



Fitzalan Medical Group
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PATIENT PARTICIPATION GROUP

Dear Patient,

It has been rather a long time since we have any contact with our patient participation group, however we now feel this is the time to reform our Patient Participation Group at Fitzalan Medical Group.

We would like to invite you for an informal chat to start to develop some ideas which we can work together on. A lot of the work outlined in previous meetings has been completed and maintained and a lot of other work has been started which we would like to update you on. We have not contacted you for quite some time as we have been very busy integrating around 3000 new patients that have either moved from Arun Medical Group in central Littlehampton or have moved into the new builds in the area. Our current patient list size is sitting at around 17,000.

Littlehampton is a very fast growing area and up until now we have been working under huge pressures with low clinical staffing levels and an ever growing population. In late 2013 and early 2014 we lost 3 partners to retirement and emigration and filling these posts has proved to be almost impossible for a while. Since Christmas we have recruited three new salaried doctors, Dr Azita Jones, Dr Naomi Walmsley and Dr David Windsor-Martin. We have also recruited our third Paramedic Practitioner Sam Dodge and two new nurses Lesley Bloxam and Shem Edwards. We are clinically fully staffed and to compliment this we have also recruited four new receptionists. We hope to see the full Fitzalan team working efficiently by mid-summer.

Please come and join Donna Alder, Practice Manager and Jo Stark, Reception Manager along with one of our Partners to discuss the new way forward. Jill White who deals with all the Health and Safety and maintenance at Fitzalan will also be with us to update you on the many projects which have been started/finished and still waiting for discussion. Please feel free to invite any other interested patients that you are aware of, all are welcome. Please call reception to let us know you are attending for the purpose of numbers only.

Wednesday 28th June at Fitzalan Medical group for 18.00-19.00

Best wishes

Donna Alder and Jo Stark